

## Network Speaker

### Operating Instructions

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Getting Started

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Listening to Audio Content  
Over Your Home Network

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Using Internet music  
streaming (Music Service)

---

Using AirPlay

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Using Music Throw

---

Others

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Troubleshooting

## WARNING

**To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture.**

To reduce the risk of fire, do not cover the ventilation opening of the apparatus with newspapers, tablecloths, curtains, etc.

Do not place the naked flame sources such as lighted candles on the apparatus.

Do not install the appliance in a confined space, such as a bookcase or built-in cabinet.

To reduce the risk of fire or electric shock, do not expose this apparatus to dripping or splashing, and do not place objects filled with liquids, such as vases, on the apparatus.

As the main plug is used to disconnect the unit from the mains, connect the unit to an easily accessible AC outlet. Should you notice an abnormality in the unit, disconnect the main plug from the AC outlet immediately.

Do not expose batteries or apparatus with battery-installed to excessive heat such as sunshine, fire or the like.

The unit is not disconnected from the mains as long as it is connected to the AC outlet, even if the unit itself has been turned off.

The dating code and the nameplate are located on the bottom exterior. (For USA and Canada)

The nameplate is located on the bottom exterior. (For Europe)

## On the battery for the remote control

### CAUTION

Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type.

Replace the battery with a Sony CR2025 lithium battery.

Use of another battery may present a risk of fire or explosion.

## For customers in the United States and Canada

### Owner's Record

The model and serial numbers are located on the bottom of the unit. Record these numbers in the space provided below. Refer to them whenever you call upon your Sony dealer regarding this product.  
Model No. \_\_\_\_\_ Serial No. \_\_\_\_\_

## For customers in the United States

### Important Safety Instructions

- 1) Read these instructions.
- 2) Keep these instructions.
- 3) Heed all warnings.
- 4) Follow all instructions.
- 5) Do not use this apparatus near water.
- 6) Clean only with dry cloth.
- 7) Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- 8) Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- 9) Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- 10) Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- 11) Only use attachments/accessories specified by the manufacturer.
- 12) Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
- 13) Unplug this apparatus during lightning storms or when unused for long periods of time.



14) Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

The following FCC statement applies only to the version of this model manufactured for sale in the U.S.A. Other versions may not comply with FCC technical regulations.

**NOTE:**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**CAUTION**

You are cautioned that any changes or modifications not expressly approved in this manual could void your authority to operate this equipment.

Properly shielded and grounded cables and connectors must be used for connection to host computers and / or peripherals in order to meet FCC emission limits.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment must not be co-located or operated in conjunction with any other antenna or transmitter.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment and meets the FCC radio frequency (RF) Exposure Guidelines in Supplement C to OET65.

This equipment should be installed and operated keeping the radiator at least 20 cm or more away from person's body (excluding extremities: hands, wrists, feet and ankles).

**RECYCLING LITHIUM-ION BATTERIES**



Lithium-Ion batteries are recyclable. You can help preserve our environment by returning your used rechargeable batteries to the collection and recycling location nearest you.

For more information regarding recycling of rechargeable batteries, call toll free 1-800-822-8837, or visit <http://www.rbr.org/>

**Caution:** Do not handle damaged or leaking Lithium-Ion batteries.

## For the State of California, USA only

Perchlorate Material - special handling may apply,  
See

[www.dtsc.ca.gov/hazardouswaste/perchlorate](http://www.dtsc.ca.gov/hazardouswaste/perchlorate)

Perchlorate Material: Lithium battery contains  
perchlorate.

## For customers in Canada

Properly shielded and grounded cables and  
connectors must be used for connection to host  
computers and / or peripherals.

Operation is subject to the following two conditions:

(1) this device may not cause interference, and (2)  
this device must accept any interference, including  
interference that may cause undesired operation of  
this device.

This equipment complies with IC radiation exposure  
limits set forth for an uncontrolled environment and  
meets RSS-102 of the IC radio frequency (RF)  
Exposure rules.

This equipment should be installed and operated  
keeping the radiator at least 20 cm or more away  
from person's body (excluding extremities: hands,  
wrists, feet and ankles).

## For customers in Europe



Notice for customers: the following information is  
only applicable to equipment sold in countries  
applying EU directives.

The manufacturer of this product is Sony  
Corporation, 1-7-1 Konan Minato-ku Tokyo,  
108-0075 Japan.

The Authorized Representative for EMC and  
product safety is Sony Deutschland GmbH,  
Hedelfinger Strasse 61, 70327 Stuttgart, Germany.  
For any service or guarantee matters please refer to  
the addresses given in separate service or guarantee  
documents.

This equipment has been tested and found to comply  
with the limits set out in the EMC Directive using a  
connection cable shorter than 3 meters.

Hereby, Sony Corp., declares that this equipment is  
in compliance with the essential requirements and  
other relevant provisions of Directive 1999/5/EC.

For details, please access the following URL:  
<http://www.compliance.sony.de/>

This product is intended to be used in the following  
countries.

AT,BE,DK,FI,FR,DE,IS,IT,LU,NL,NO,ES,SE,CH,  
GB,PL

## Notice for the customers in France

The **WLAN** feature of this Network Speaker shall  
exclusively be used inside buildings.

Any use of the **WLAN** feature of this Network  
Speaker outside of the buildings is prohibited on the  
French territory. Please make sure that the **WLAN**  
feature of this Network Speaker is disabled before  
any use outside of the buildings.(ART Decision  
2002-1009 as amended by ART Decision 03-908,  
relating to radio-frequencies use restrictions).

## Notice for the customers in Italy

Use of the RLAN network is governed:

- with respect to private use, by the Legislative Decree of 1.8.2003, no. 259 (“Code of Electronic Communications”). In particular Article 104 indicates when the prior obtainment of a general authorization is required and Art. 105 indicates when free use is permitted;
- with respect to the supply to the public of the RLAN access to telecom networks and services, by the Ministerial Decree 28.5.2003, as amended, and Art. 25 (general authorization for electronic communications networks and services) of the Code of electronic communications.

## Notice for the customers in Norway

Use of this radio equipment is not allowed in the geographical area within a radius of 20 km from the centre of Ny-Ålesund, Svalbard.



## Disposal of Old Electrical & Electronic Equipment (Applicable in the European Union and other European countries with separate collection systems)

This symbol on the product or on its packaging indicates that this product shall not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. The recycling of materials will help to conserve natural resources. For more detailed information about recycling of this product, please contact your local Civic Office, your household waste disposal service or the shop where you purchased the product.



## Disposal of waste batteries (applicable in the European Union and other European countries with separate collection systems)

This symbol on the battery or on the packaging indicates that the battery provided with this product shall not be treated as household waste.

On certain batteries this symbol might be used in combination with a chemical symbol. The chemical symbols for mercury (Hg) or lead (Pb) are added if the battery contains more than 0.0005% mercury or 0.004% lead.

By ensuring these batteries are disposed of correctly, you will help prevent potentially negative consequences for the environment and human health which could otherwise be caused by inappropriate waste handling of the battery. The recycling of the materials will help to conserve natural resources.

In case of products that for safety, performance or data integrity reasons require a permanent connection with an incorporated battery, this battery should be replaced by qualified service staff only. To ensure that the battery will be treated properly, hand over the product at end-of-life to the applicable collection point for the recycling of electrical and electronic equipment.

For all other batteries, please view the section on how to remove the battery from the product safely. Hand the battery over to the applicable collection point for the recycling of waste batteries.

For more detailed information about recycling of this product or battery, please contact your local Civic Office, your household waste disposal service or the shop where you purchased the product.

## For customers in Australia and New Zealand

This equipment should be installed and operated with at least 20 cm and more between the radiator and person's body (excluding extremities: hands, wrists, feet and ankles).



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## Troubleshooting

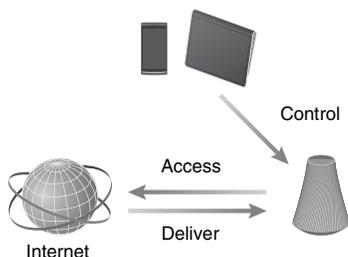
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# Features of this unit

You can enjoy music from anywhere in your home by connecting this DLNA (Digital Living Network Alliance)-compliant unit to a network. For example, you can listen to audio content stored on the computer in the bedroom, through this unit in the living room (page 24).

## Internet music streaming

You can enjoy Internet music streaming, using “Network Audio Remote<sup>\*</sup>” application without a PC. This application allows your Android phone/Sony Tablet/iPhone/iPod touch/iPad to be used as a music controller (page 28).



## Music on your PC

You can play audio on a Mac or Windows PC with iTunes (page 31) or Windows Media Player (page 24).

## AirPlay

You can play audio on an iPhone, iPod touch or iPad. You can also control audio content from anywhere in your home (page 31).

## Music Throw by Sony Tablet

You can stream your music to the network speaker directly, using the built-in music player of a Sony Tablet (page 33).

## PARTY STREAMING

PARTY STREAMING allows you to play back the same audio content through speakers having the PARTY STREAMING function at the same time (page 34).

## Analog input supported

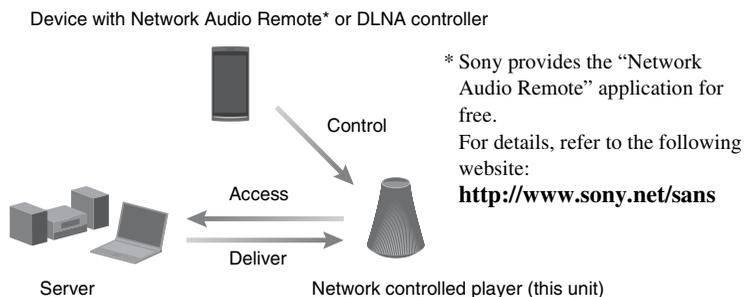
You can use this unit as a general active speaker without connecting to a network.

## Using this unit all in wireless

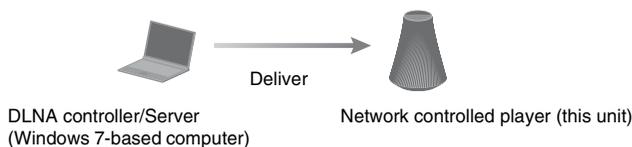
This unit has an internal battery. You can use this unit without connecting the AC power cord after charging it (page 17).

## Listening to the music from a server

You can enjoy your favorite music content from your DLNA-compliant server (computer, etc.) by controlling the server using “Network Audio Remote” application. For details, see page 24.



You can listen to audio content through only this unit by using a computer as both server and controller. Windows 7 has to be installed on your computer to use this function. For details, see page 24.



## Setting up your home network

Refer to the following pages according to your network environment.

### Wireless networks

➔ Set up your network, using the supplied CD-ROM or an application for smartphones. Refer to the leaflet “Quick Start Guide” for details. When you set up your network manually, see page 19.

### WPS\* compliant wireless networks

➔ Page 22

### Wired networks

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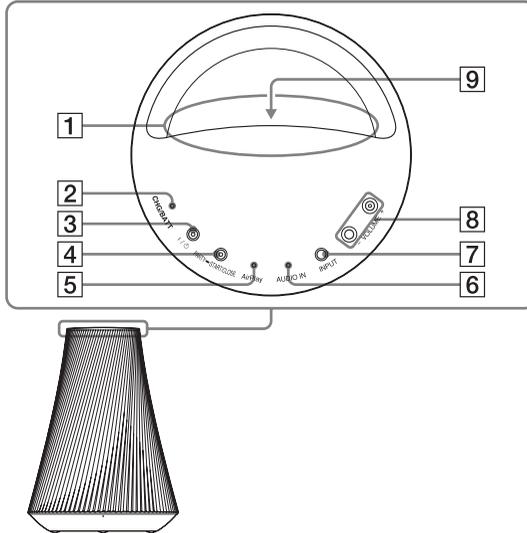
\* WPS is a standard for easy and secure establishment of a wireless home network. Many new wireless LAN router/access point come with this feature.

## Guide to Parts and Controls

### Main unit

#### Top

For details on each indicator, see “Indicator information” (page 47).



#### 1 Handle

Use this handle when you carry the unit.

#### 2 CHG/BATT indicator

Indicates the charging status of the unit (page 17).

Green: The unit is being discharged.

Amber: The unit is being discharged and the battery is low.

Red: The unit is being charged.

Not lit: The unit is full charged.

#### Tip

When the unit is fully charged, you can use it for playback for approximately 2 hours at the maximum volume level. You can use it for playback for approximately 5 hours at a volume level of 15 (of max 30).

#### 3 I/O (ON/Standby) button, indicator

Press to switch between power on and the standby mode currently selected (page 18).

Indicates the power status of the unit (page 18).

Green: The unit is turned on.

Amber: The unit is in the network standby mode.

Red: The unit is in the standby mode.

Not lit: The unit is turned off (Operate off).

#### Note

You cannot operate this unit via a home network when the unit is in the standby mode or the OPERATE ON/OFF switch is set to OFF. Set the unit to the network standby mode when you

want to operate the unit via a home network. Refer to “Setting the standby mode” (page 18).

#### **4 PARTY – START/CLOSE button, PARTY STREAMING indicator**

Press to use the PARTY STREAMING function (page 34).

Indicates the PARTY STREAMING status (page 34).

Green: The unit is having a PARTY as PARTY host.

Amber: The unit has joined a PARTY as PARTY guest.

Red: An error has occurred.

#### **5 AirPlay indicator<sup>1)</sup>**

Lights up in green when the AirPlay function is in use (page 31).

#### **6 AUDIO IN indicator<sup>1)</sup>**

Lights in green when the audio input is selected.

#### **7 INPUT button**

Press to switch between the following inputs in the order shown.

Home network/AirPlay/audio input

#### **8 VOLUME+<sup>2)</sup>/– buttons**

Use to adjust the volume. The I/⏻ (ON/Standby) indicator flashes rapidly when the volume level is set to either minimum or maximum.

#### **9 Illumination indicator**

Indicates the playback status of audio content.

Blue (lit): The unit has stopped playing back audio content.

White (lit): The unit is in playback mode.

White (flashing): The unit is in preparation for playback.

An error has occurred in the playback operation if it is flashing quickly.

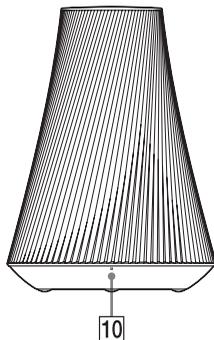
#### **Notes**

- This indicator flashes during start up. It may take for a while.
- This indicator normally lights up in white even if the unit stops playing when audio input is selected.

<sup>1)</sup>Home network is selected automatically when both the AUDIO IN indicator and AirPlay indicator are off.

<sup>2)</sup>The VOLUME+ button has a tactile dot. Use it as a reference point for operations.

## Front



### **10 Remote sensor**

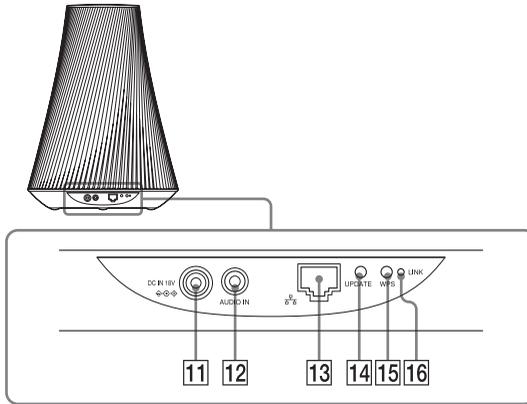
Receives signals from remote control.

Aim the remote control at this point.

The remote signal reception angle of this unit is  $100^\circ$  from side to side, and it covers a range of over  $200^\circ$  from the remote sensor.

## Rear

For details on each indicator, see “Indicator information” (page 47).



### 11 DC IN terminal

Use to connect the supplied AC adaptor (page 17).

### 12 AUDIO IN terminal

Use to connect the audio output jack of an external component.

### 13 (LAN) port

Use to connect the network (LAN) cable (not supplied).

### 14 UPDATE button, indicator

Press to start updating the software of the unit (page 35).

Indicates the update status of the unit.  
Green (lit): The unit can be updated.  
Green (flashing): The unit is updating.  
Not lit: The unit does not need updating.

### 15 WPS button

Use to make the network settings for the WPS push button configuration (page 22).

### 16 LINK indicator

Indicates the connection status of the wired/wireless LAN.

Green: Wireless connection (page 19).

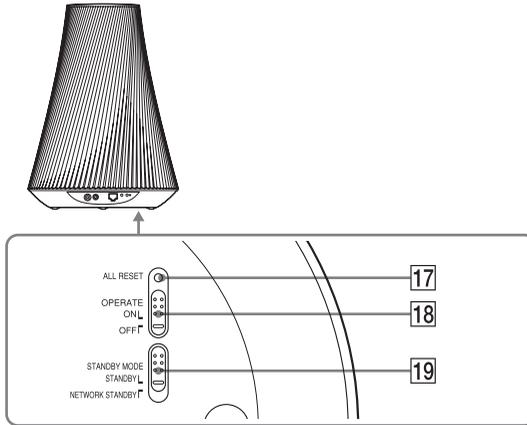
Amber: Wired connection (page 23).

Red: The following status have occurred.

- This unit cannot find the wireless LAN access point.
- The security method/password selected for the access point is wrong.
- An error has occurred.

Not lit: The wireless network setting process is not finished.

## Bottom



### 17 ALL RESET pinhole button

Press and hold until all indicators light while the unit is being turned on and reset to its factory default settings, when the OPERATE ON/OFF switch is set to ON. Use a thin object, such as a small pin. The previously registered settings or information will be reset.

#### Note

Network settings are also reset when you press ALL RESET button.

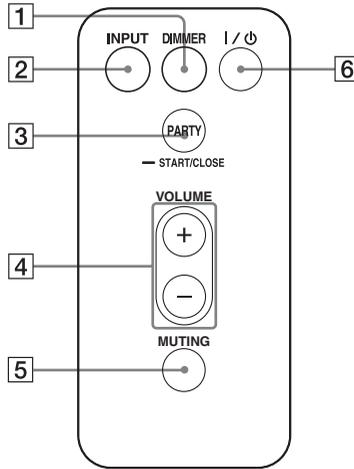
### 18 OPERATE ON/OFF switch

Switch to ON to use or charge the unit. Switch to OFF when you will not use the unit for a long time (page 18).

### 19 STANDBY MODE switch

Switch between the standby mode and the network standby mode (page 18).

# Remote control



## 1 DIMMER button

Press to change the brightness of the illumination indicator (normal/dark).

## 2 INPUT button

Press to switch between the following inputs, in the order shown:  
Home network/AirPlay/audio input

## 3 PARTY button

Press to use the PARTY STREAMING function (page 34).

## 4 VOLUME +/- buttons

Press to adjust the volume.

## 5 MUTING button

Press to turn the sound off temporarily.  
The illumination indicator blinks in blue during muting.

## 6 I/⏻ (ON/Standby) button

Press to switch between power on and the standby mode (page 18).

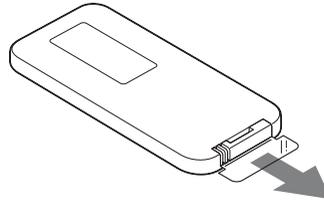
## Checking the Supplied Accessories

Make sure that the following items are included in the package along with the speaker.

- Remote control (1)
- AC adaptor (1)
- AC power cord (1)
- CD-ROM (“NS Setup”) (1)
- Operating Instructions (this manual)
- Quick Start Guide (Leaflet)

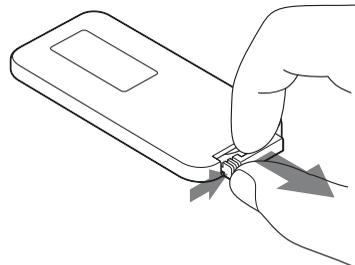
## Preparing the Remote Control

The supplied lithium battery (CR2025) has already been inserted into the remote control. Pull out the protective sheet before use.



### Replacing the battery of the remote control

If the remote control stops working, replace the battery (CR2025) with a new one.

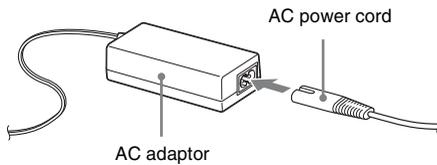


- 1** Pull out the battery holder.
- 2** Remove the old battery from the battery holder then insert a new battery so that “+” is facing upward.
- 3** Reinsert the battery holder into the remote control.

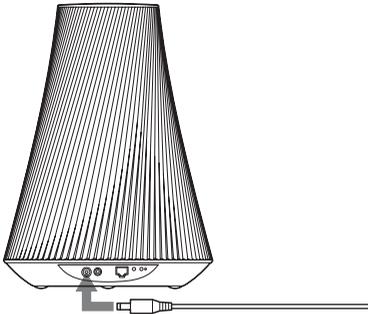
# Preparing the Unit

## Connecting to an AC power source

- 1 Connect the AC power cord to the AC adaptor.



- 2 Plug the connector of the AC adaptor into the DC IN terminal on the unit.



- 3 Plug the AC power cord to a wall outlet (the mains).

### Note

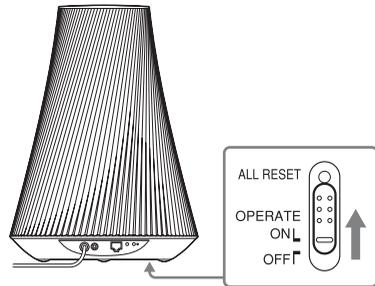
Depending on the unit temperature, you may be unable to use the unit or the power may turn off automatically to protect the unit. If temperature is too high, leave the power off and wait until the unit temperature goes down. If you turn on the power without letting the unit cool sufficiently, the power may turn off again or you may be unable to operate the unit.

## Using the unit with the built-in battery

The built-in battery allows you to use this unit without connecting the AC power cord.

- 1 Connect the unit to an AC power source.
- 2 Set the OPERATE ON/OFF switch to ON to start charging.

Charging time depends on what mode the unit is in. Refer to “Charging time:” (page 39).



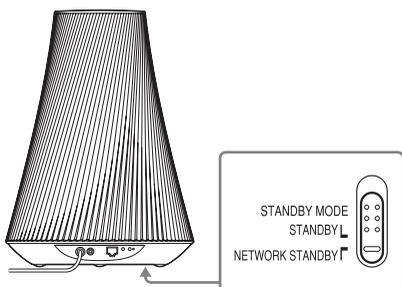
### Notes

- When the OPERATE ON/OFF switch to OFF, the built-in battery is not charged even if the unit is connected to an AC power source.
- If you charge the unit after it has not been used for a long time, you may be unable to charge it to the proper capacity the first time. This is due to the battery characteristics, and is not a malfunction. Charge the unit again.

## Setting the standby mode

### To operate the unit via a home network

When you want to operate the unit via a home network, set the STANDBY MODE switch to NETWORK STANDBY (network standby mode) so it can be controlled from a controller on the network. The unit turns on automatically when the controller delivers audio content to this unit.

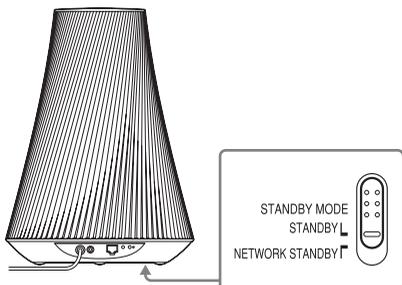


#### Tip

Keep this unit in the network standby mode even when you are not currently operating this unit.

### To operate the unit as a general active speaker

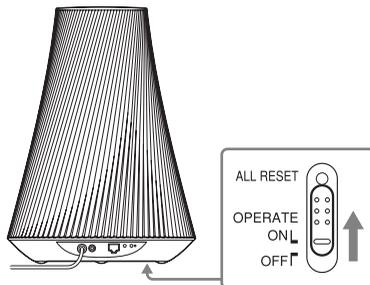
You can use this unit as a general active speaker without connecting to a home network, set the STANDBY MODE switch to STANDBY (standby mode).



## Turning the Unit On

### Set the OPERATE ON/OFF switch to ON.

The I/⏻ (ON/Standby) indicator flashes in green and the illumination indicator lights. You can operate this unit when the I/⏻ (ON/Standby) indicator lights in green and the illumination indicator lights. It may take a while.



The unit enters the selected standby mode in “Setting the standby mode” (page 18) when it is idle for 30 minutes.

If the unit is being discharged and it is idle for another 30 minutes in the network standby mode, the unit enters another standby mode that saves the battery life.

#### Tip

The STANDBY MODE switch is set to STANDBY in the factory default settings.

### To resume power from the network standby mode or the standby mode

Press the I/⏻ (ON/Standby) button.

The I/⏻ (ON/Standby) indicator lights up in green and the illumination indicator lights up.

### To turn the unit off

Set the OPERATE ON/OFF switch to OFF when you need to turn the unit off, such as when you do not use for a long time.

When the unit is not connected to the AC adaptor, set the OPERATE ON/OFF switch to OFF in order to avoid discharging the battery.

# How to Connect Your Network

Set up the network after checking your network environment. Refer to the following descriptions.

For details, refer to the following website:  
<http://www.sony.net/sans>

## Setting Up for a Wireless Network

Select the suitable method and start to make the network settings.

- Option 1: Method for using a supplied CD-ROM and Windows PC (page 19)
- Option 2: Method for using an application for smartphones or Tablet (Android device/iPhone/iPod touch/iPad) (page 20)
- Option 3: Manual setting method using an Access Point Scan (for PC/Mac) (page 21)
- Option 4: Method for using a WPS push button at the access point supporting WPS (page 22)

## Setting Up for a Wired Network

- Option 5: DHCP method (page 23)

### Tip

About connecting the fixed IP address and setting of the proxy server, display the Setting Screen on a browser and set these referring to "Option 3:Manual setting method using an Access Point Scan (for PC/Mac)" (page 21).

## When a problem occurs while you are making the network settings

Press ALL RESET button on the bottom of the unit with a pointed object (such as a small pin) (page 14).

# Setting Up for a Wireless Network

### Note

When setting up a wireless network, SSID (Wireless Network Name) and Security Key (WEP or WPA key) may be required. Security key (or network key) is an encryption key used to limit the devices with which communication can occur. It is used to provide higher security for devices communicating via a wireless LAN router/access point.

## Option 1: Method for using a supplied CD-ROM and Windows PC

### Note

Make sure your PC is wirelessly connected to a LAN.

## 1 Have your wireless network name (SSID) and Security Key (if applicable) available for reference.

SSID (Wireless Network Name)

---

Security Key (WEP or WPA key)

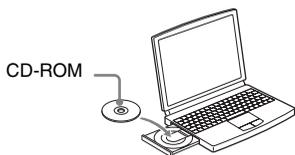
---

Refer to the operating instructions of the wireless LAN router/access point.

## 2 Turn the unit on.

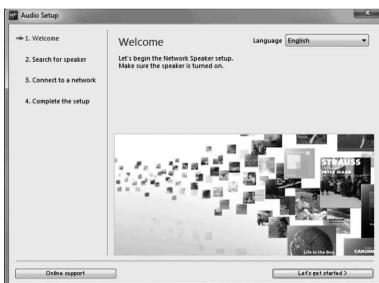
Check that the I/⏻ (ON/Standby) indicator changes from flashing in green to lit in green.

## 3 Load the supplied CD-ROM into the CD-ROM drive of your PC.



If the program does not start automatically, double-click on “NS\_Setup.exe” on the CD-ROM.

## 4 Perform setup, following step 1 to 4 of the on-screen instructions.



When setup is completed, press the “Play test sound” button to confirm operation of the speaker by playing the test sound.

### Option 2: Method for using an application for smartphones or Tablets (Android device/iPhone/iPod touch/iPad)

#### Notes

- Before starting this procedure, be aware that your Wi-Fi network will not be protected until the setting is complete. After the setting is complete, your Wi-Fi network will be protected again when you set wireless LAN security.
- The following procedure must be completed within 30 minutes. If you cannot complete it, turn off the unit and start over from step 1.

## 1 Have your wireless network name (SSID) and Security Key (if applicable) available for reference.

SSID (Wireless Network Name)

Security Key (WEP or WPA key)

Refer to the operating instructions of the wireless LAN router/access point.

## 2 Turn the unit on.

Check that the I/⏻ (ON/Standby) indicator changes from flashing in green to lit in green.

#### Notes

- If you have set this already with any of “Option 1” to “Option 4,” setup may not be performed completely. Be sure to perform all-reset for the unit. Press and hold the ALL RESET button until all indicators light (page 14).
- Do not connect the network (LAN) cable.

## 3 Download the “NS Setup” application and launch it.



You can download the free application from “Google Play” for Android devices or “App Store” for iPhone/iPod touch/iPad on the website.

You can search the application easily if you type “NS Setup” into the search screen.

#### When setting up with an iPhone/iPod touch/iPad

Go to [Settings] - [Wi-Fi] and select “Sony\_Wireless\_Audio\_Setup”.

If “Sony\_Wireless\_Audio\_Setup” does not appear, wait until the speaker finishes turning on.

## 4 Perform setup, following the on-screen instructions.

When setup is completed, press the “Play test sound” button to confirm operation of the speaker by playing the test sound.

### Option 3: Manual setting method using an Access Point Scan (for PC/Mac)

#### Note

Before starting this procedure, be aware that your Wi-Fi network will not be protected until the setting is complete. After the setting is complete, your Wi-Fi network will be protected again when you set a wireless LAN security.

## 1 Have your wireless network name (SSID) and Security Key (if applicable) available for reference.

SSID (Wireless Network Name)

---

Security Key (WEP or WPA key)

---

Refer to the operating instructions of the wireless LAN router/access point.

## 2 Turn the unit on.

## 3 Press and hold the ALL RESET button on the bottom of the unit with a thin object such as a small pin until the I/⏻ indicator starts flashing.

## 4 Check that the I/⏻ (ON/Standby) indicator changes from flashing in green to lit in green.

## 5 Connect the unit and a Mac or PC.

### For Mac OS X

Turn on Mac.

Click  icon on the top of the screen. Turn on the Wi-Fi or AirPort. Then select [Open Network Preferences...]. Select [Sony\_Wireless\_Audio\_Setup] from the network list.

### For Windows 7

Turn on PC.

Click  icon on the bottom of the screen. Select [Sony\_Wireless\_Audio\_Setup] from the network list.

### For Windows Vista

Turn on PC.

Click  icon on the bottom of the screen. Click [Connect to a network]. Select [Sony\_Wireless\_Audio\_Setup] from the network list.

## 6 Access the [Sony Network Device Setting] screen.

### For Mac

Start Safari and select [Bonjour] under [Bookmarks], then select [SA-NS510].

### For PC

Start the browser and input either of the following URLs into the browser's address bar.



## 7 Select the desired language when the [Language Setup] screen appears.



## 8 Select [Network Settings] from the menu.



Network Settings

## 9 Select the SSID of the wireless LAN router/access point, then input the Security Key (if applicable).



SSID

## 10 Select [Apply].

## 11 Click [OK] in the displayed window.

The unit restarts automatically, then the LINK indicator lights up green when the connection is established.

## 12 Reconnect the Mac or PC to your network.

### Note

This procedure needs to be completed within 30 minutes. If you cannot complete, start over from step 3.

## Option 4: Method for using a WPS push button at the access point supporting WPS

### 1 Check whether the network (LAN) cable (not supplied) is disconnected.

Disconnect the network (LAN) cable while the AC power is disconnected if the network (LAN) cable is connected.

### 2 Turn the unit on.

You can operate this unit when the I/⏻ (ON/Standby) indicator lights up in green and the illumination indicator lights up. It may take a while.

### Note

Make sure the AUDIO IN indicator is not lit.

### 3 Press the WPS button on the access point.



\* The position and the shape of the WPS button are different depending on the model of the access point.

### Tip

Refer to the operating instructions of your wireless LAN router/access point for details on the WPS button.

### 4 Press the WPS button on the unit for three seconds.

The LINK indicator lights up in green when the connection is made.

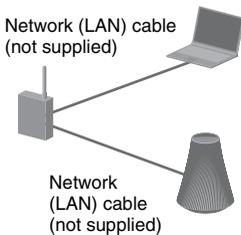
# Setting Up Wired Networks

## Option 5: DHCP method

Usually, the DHCP setting is set to ON when you connect your computer to the network. Try the following method if you are using a wired network.

Set the DHCP setting of your computer to ON in advance.

- 1 Check whether your computer and router are turned on.**
- 2 Connect the unit and the router using a network (LAN) cable (not supplied).**
- 3 Connect the router and your computer using a second network (LAN) cable (not supplied).**



- 4 Turn the unit on.**

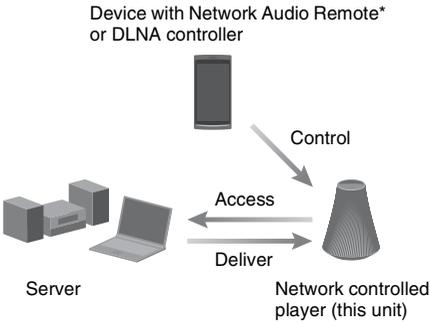
The LINK indicator lights up in amber when the connection is made.

# Listening to Audio Content Over Your Home Network

## Using DLNA (Digital Living Network Alliance)

You can play back audio content on DLNA-compliant servers such as your computer, or network audio, etc., on this unit by controlling the server using “Network Audio Remote” application. A DLNA-compliant controller device (a remote control device, etc.) is needed for the operation.

You can use Windows 7 as both server and controller.



\* Sony provides the “Network Audio Remote” application for free.  
For details, refer to the following website:  
<http://www.sony.net/sans>

The unit can play audio content stored on the server in MP3, Linear PCM, WMA and AAC\* formats. Audio content with DRM (Digital Rights Management) copyright protection cannot be played on this unit.

\* The unit can play AAC files with the extension of “.m4a,” “.mp4,” or “.3gp” only.

### Notes

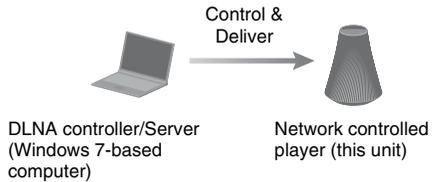
- Generally, it may take a while to recognize each DLNA-compliant device currently used when you enjoy audio content via a home network.
- This unit cannot playback files in WMA format with DRM copyright protection. If a WMA file cannot be played back on this unit, check the

property of that file on your computer, and see whether the file is DRM-copyrighted.  
Open a folder or a volume where the WMA file is stored, and right-click the file to display the [Property] window. When there is the [Licence] tab, the file is DRM-copyrighted and cannot be played back on this unit.

- You may not be able to play back some content with DLNA CERTIFIED products.

## Listening to audio content on a computer with Windows 7

Windows 7 supports DLNA1.5. Windows 7 can be used as both server and controller. You can listen to audio content on the server easily using the [Play To] function of Windows 7.



### Note

The items displayed on the computer may be different from the ones shown in this section, depending on the version of the operating system or the computer environment. For details, refer to the help of your operating system.

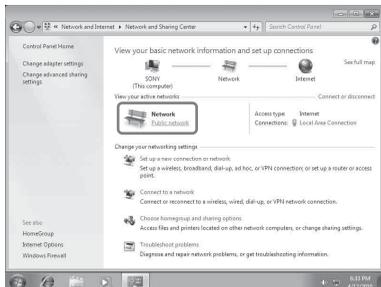
## Setting up a computer with Windows 7

- 1 Go to [Start] - [Control Panel] and select [View network status and tasks] under [Network and Internet].  
The [Network and Sharing Center] window appears.

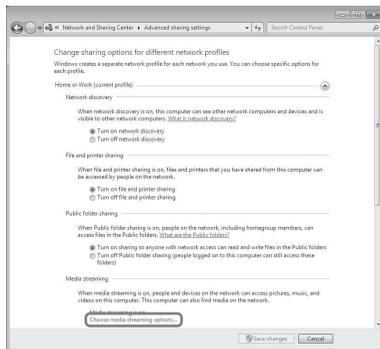
### Tip

If the desired item does not appear in the display, try to change the display type of the Control Panel.

**2** Select [Public network] under [View your active networks]. If the display shows other than [Public network], go to step 5.



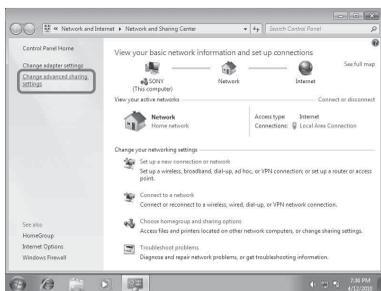
**6** Select [Choose media streaming options...] from [Media streaming].



The [Set Network Location] window appears.  
**3** Select [Home network] or [Work network] according to the environment in which the speaker is used.  
**4** Follow the instructions that appear on the display according to the environment in which the speaker is used.

When the change is completed, confirm that the item under [View your active networks] has been changed to [Home network] or [Work network] in the [Network and Sharing Center] window.

**5** Select [Change advanced sharing settings].



**7** If [Media streaming is not turned on] appears in the Media streaming options window, select [Turn on media streaming].

**8** Select [Allow All].



The [Allow All Media Devices] window opens. If all the devices in the local network are [Allowed] to access your network, select [OK] and close the window.

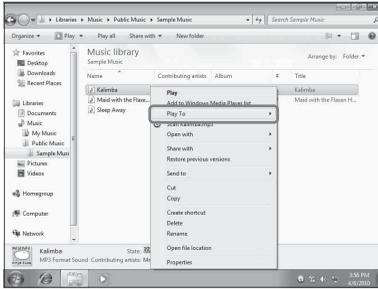
**9** Select [Allow all computers and media devices].

**10** Select [OK] to close the window.

## Listening to audio content stored on a computer with Windows 7

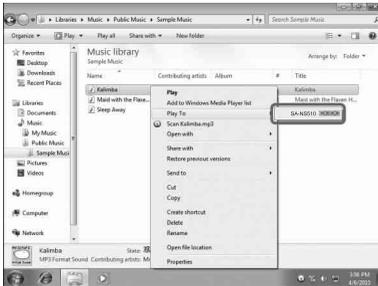
- 1** Start [Windows Media Player] of Windows 7.
- 2** Turn on media streaming.
- 3** Select the desired audio content, then click the right mouse button.

#### 4 Select [Play To] from the menu.



The device list appears.

#### 5 Select [SA-NS510].



The audio content is played back from this speaker.

## Listening to audio content on a computer with Windows Vista/ Windows XP

You need to set up Windows Media Player 11 to listen to the music using the Windows Vista/ Windows XP\* as a server.

\* Windows Media Player 11 is not manufacturer-installed on Windows XP. Access the Microsoft website, download the installer, and then install Windows Media Player 11 on your computer. Update the software version of your computer to XP Service Pack 2 or later, then install Windows Media Player 11. You cannot install Windows Media Player 11 on versions of XP prior to Service Pack 2.

### Note

The items displayed on the computer may be different from the ones shown in this section,

depending on the version of the operating system or the computer environment. For details, refer to the help of your operating system.

## Setting up a computer with Windows Vista/ Windows XP

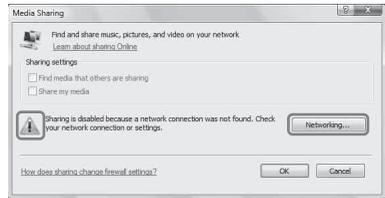
1 Go to [Start] - [All Programs] and select [Windows Media Player].

Windows Media Player 11 starts up.

2 Select [Media Sharing...] from the [Library] menu.

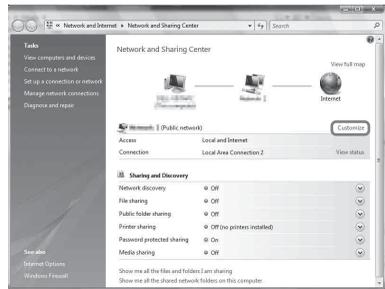
If you are using Windows XP, go to step 8.

3 When  is displayed, select [Networking...].



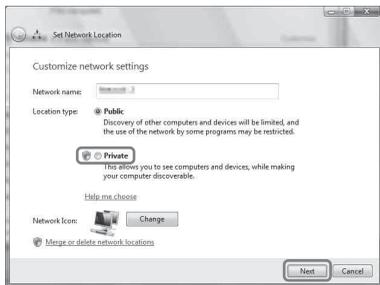
The [Network and Sharing Center] window appears.

4 Select [Customize].



The [Set Network Location] window appears.

- 5 Add a check next to [Private] and select [Next].

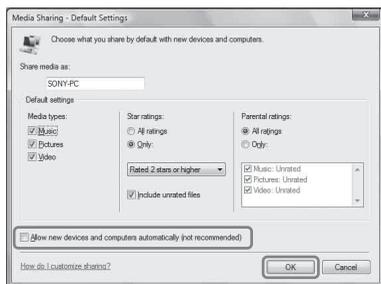


- 6 Confirm that the [Location type] has been changed to [Private] and select [Close].
- 7 Confirm that [(Private network)] is displayed in the [Network and Sharing Center] window and close the window.
- 8 If a check is not added next to [Share my media] in the [Media Sharing] window that is displayed in step 2, add a check next to [Share my media], then select [OK].



A list of connectable devices is displayed.

- 9 Select [Settings...] that appears beside [Share my media to:].
- 10 Add a check next to [Allow new devices and computers automatically] and select [OK].



## Note

Uncheck this item after you confirm that the unit can connect to the computer and play audio data on the computer.

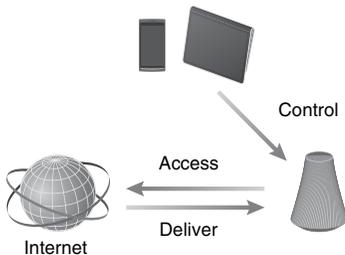
## Listening to audio content stored on a computer with Windows Vista/ Windows XP

You can play back audio content, using the DLNA controller (page 24).

## Using Internet music streaming (Music Service)

# Using Internet music streaming

You can listen to various Internet music streaming offered on the Internet, using “Network Audio Remote” without a PC.



## Preparing your mobile device instead of the remote control

### Notes

- Before using Internet music streaming, check the following:
  - Check that all devices are connected to your home network and set up correctly.
  - Check that the unit is turned on or in network standby mode.
  - Check that the unit and the controller are allowed to access the server.
  - Check that the unit and the server have been recognized and registered with the controller.
- You may have to register your system depending on the service provider. For details on registration, visit the customer support site of the service provider. For details, refer to the following website:  
**<http://www.sony.net/sans>**
- If you need the latest support information on Internet music streaming and Registration code, refer to the following website:  
**<http://www.sony.net/sans>**

## 1 Download the application “Network Audio Remote” and launch it.



You can download the free application from “Google Play” for an Android device or “App Store” for iPhone/iPod touch/iPad on the website.

You can search the application easily if you enter “Network Audio Remote” into the search screen.

## 2 Select the desired Internet music streaming.

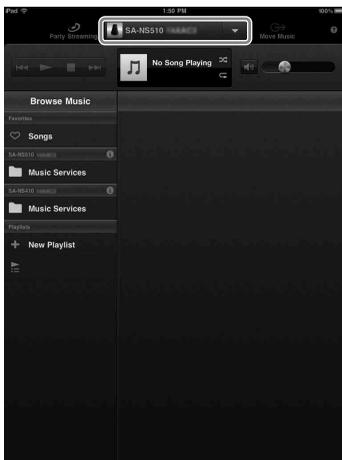
e.g. Music Unlimited  
[Music Services] - [Music Unlimited] - [Genre]

## Enjoying Internet music streaming

### Tip

The screens used in the following section are of the iPad. The screens of Android devices or iPhone/iPod touch differ.

- 1 Tap/click on the  icon on the screen of the Android device or iPhone/iPod touch/iPad.
- 2 Select your unit (SA-NS510 xxxxxx) from the speaker list.

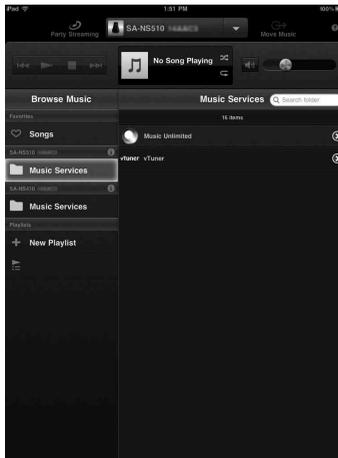


Browse Music list

- 3 Select the “Music Service” from the Browse Music list.

A list of service providers to which the unit can be connected appears.

- 4 Select the service provider you want.



- 5 Select the desired playable content and start playback.

### Tip

If playback does not start, perform the process again from step 1.

## To confirm/edit the device name

You can confirm and edit the device name of this unit, using the setting screen on the browser.

See “Device Details screen” (page 36) for details.

## To control Internet music streaming with the unit or remote control

You can use the VOLUME and MUTING buttons. Operation from the unit and the remote control is active only when the unit is selected as the device for output.

## Tips

- Very loud sound may output from this unit when you set the volume too high using an Android device or iPhone/iPod touch/iPad.
- For details on the use of the Android OS or iOS, refer to Help of each OS.
- The volume level of a the Android device or iPhone/iPod touch/iPad may not be able to be linked with the volume level of this unit.
- For details on the use of “Network Audio Remote,” tap/click on the Help icon or Option icon of it.

## Using AirPlay

# Using AirPlay

You can play audio from iPhone, iPod touch or iPad, and Mac or PC with iTunes.



## Compatible iPhone/iPod touch/iPad models

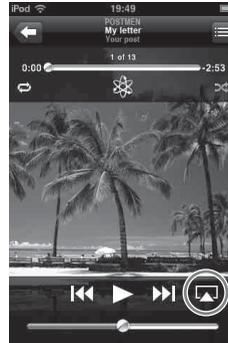
iPhone 4S, iPhone 4, iPhone 3GS, iPod touch (3rd or 4th generation), iPad, iPad2 with iOS 4.3.3 or later, and Mac or PC with iTunes 10.2.2 or later.

### Notes

- See “Compatible iPhone/iPod touch/iPad models” on this page for details on the supported versions of iOS or iTunes.
- Update iOS or iTunes to the latest version before using with this unit.
- Refer to the operating manual of your device for details on operating iPhone, iPod touch, iPad, iTunes or AirPlay.
- You cannot use this unit as a PARTY host during the AirPlay playback.

- 1** Launch the music application of your iPhone, iPod touch, iPad, or iTunes.
- 2** Tap/click on the  icon at bottom right of the iPhone, iPod touch or iPad screen or iTunes window.

iPhone, iPod touch or iPad



iTunes

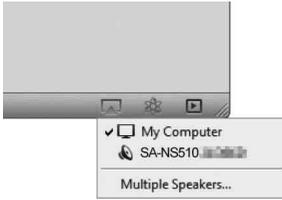


- 3** Select “SA-NS510” on the AirPlay menu of iTunes or your iPhone, iPod touch or iPad.

iPhone, iPod touch or iPad



## iTunes



## 4 Start playing back audio content on an iPhone, iPod touch, iPad or iTunes.

### Tip

If the playback does not start, perform the process again from step 1.

### To confirm/edit the device name

You can confirm and edit the device name of this unit using the setting screen on the browser.

See "Device Details screen" (page 36) for details.

### To control AirPlay playback

You can use the VOLUME and MUTING buttons. Operation from the unit and the remote control is active only when the unit is selected as the device for output.

For using iTunes, set it to accept control from the remote control if you want to use the remote control to operate iTunes.

### Tips

- Very loud sound may output from this unit when you set the volume too high using iPhone, iPod touch, iPad or iTunes.
- For details on the use of iTunes, refer to Help of iTunes.
- The volume level of iPhone, iPod touch, iPad or iTunes may not be able to be linked with the volume level of this unit.

## Using Music Throw

# Using Music Throw on a Sony Tablet

You can play audio from a Sony Tablet.



### Notes

- Update the Android OS to the latest version before using it with this unit.
- Refer to the operating manual of your Sony Tablet for details.
- Music player will be available on Xperia smartphones from Sony Mobile Communications in autumn of 2012. For details about upgrading, check the Sony Mobile Communications website.

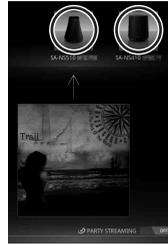
## 1 Launch the “Music player” application on the Sony Tablet.



## 2 Tap/click on the icon at top center of the Sony Tablet.

## 3 Select “SA-NS510” on the Music Throw menu of Sony Tablet.

Sony Tablet



## 4 Start playing back audio content on the Sony Tablet.

### Tip

If playback does not start, perform the process again from step 1.

## To confirm/edit the device name

You can confirm and edit the device name of this unit, using the setting screen on the browser.

See “Device Details screen” (page 36) for details.

## To control Music Throw playback

You can use the VOLUME and MUTING buttons. Operation from the unit and the remote control is active only when the unit is selected as the device for output.

### Tips

- Very loud sound may output from this unit when you set the volume too high using a Sony Tablet.
- For details on the use of the Android OS, refer to Help of Android OS.
- The volume level of a Sony Tablet may not be able to be linked with the volume level of this unit.

# Using the PARTY STREAMING

You can play back audio content that is being played back on this unit or on another device that has a PARTY STREAMING function at the same time, via your home network. While using the PARTY STREAMING function, the device that starts a PARTY and streams the audio content is called the “PARTY host,” and the device that joins a PARTY and plays the audio content streamed from the PARTY host is called a “PARTY guest.”



You can enjoy the PARTY STREAMING function with other devices that have this PARTY STREAMING logo.

## Notes on using the PARTY STREAMING

Depending on your device or environment, sound may skip or the unit cannot connect to the network. In this case, try following:

- Perform firmware updates for your router to the latest version. For details on the firmware updates, refer to the operating manual of your device.
- Perform firmware updates for your speaker to the latest version (page 35).
- If you are connecting to the network using wireless connection, change to using wired connection.
- For more detail information, refer to the following web site:  
<http://www.sony.net/sans>

## Starting a PARTY

You can start a PARTY so that other devices which support the PARTY STREAMING function can play the same music even though they are in different rooms.

- 1 Make sure the PARTY guest devices are turned on and are in a status which allows them to join a PARTY.**
- 2 Play back audio content using the AUDIO IN terminal or audio content stored on the server on your network on this unit.**
- 3 Press and hold PARTY – START/CLOSE for a few seconds.**

The unit starts PARTY STREAMING and the PARTY STREAMING indicator lights up in green.

## To close a PARTY

Press and hold PARTY – START/CLOSE for a few seconds.

The PARTY STREAMING indicator goes off.

## Notes

- An error has occurred when the PARTY STREAMING indicator lights up in red. Perform the process from step 1 again.
- You cannot start a PARTY while you are currently participating in a PARTY.
- If the PARTY – START/CLOSE is pressed on another device that complies with the PARTY STREAMING function while the unit is playing a track, the unit will start a PARTY as a PARTY host and the other device will join a PARTY as a PARTY guest.

## Joining a PARTY

The unit can join a PARTY which has been started by another device so that you can enjoy the same audio content as that being played in a different room.

## When another device (PARTY host) is having a PARTY, press **PARTY – START/CLOSE**.

The unit joins the PARTY as a PARTY guest and the PARTY STREAMING indicator lights up in amber.

## To leave a PARTY

Press **PARTY – START/CLOSE**.

The PARTY STREAMING indicator goes off.

### Notes

- An error has occurred when the PARTY STREAMING indicator lights up in red. Perform the process from step 1 again.
- The PARTY STREAMING indicator lights up in amber when other devices utilizing the PARTY STREAMING function invite this unit to a PARTY. When you want to leave that PARTY, press PARTY.
- You cannot join a PARTY in the following cases:
  - you have a PARTY on this unit
  - you have already joined in another PARTY
- If you press **PARTY – START/CLOSE** when no PARTY is being held, but a device that complies with the PARTY STREAMING function is playing, the device will be the PARTY host and the unit will join the PARTY as a PARTY guest.

## To use the PARTY STREAMING function with a Network Audio Remote

You can use a Network Audio Remote that supports the PARTY STREAMING function to use the unit to start a PARTY that is being held by other devices.

# Updating software

When a new update is available, the UPDATE indicator lights up in green while the unit is connected to the Internet.

Check the following customer support website about the update:

<http://www.sony.net/sans>

### Notes

- Perform the following operations after confirm the message and also read and agree the “END-USER LICENSE AGREEMENT FOR SONY SOFTWARE” (page 49).
- Make sure you do not attempt any of the following operations while the update is in progress.
  - Turning the unit off
  - Connecting or disconnecting the network (LAN) cable (not supplied)
  - Disconnecting the AC adaptor
- About connecting the fixed IP address and setting of the proxy server, display the Setting Screen on a browser and set these referring to “Option 3:Manual setting method using an Access Point Scan (for PC/Mac)” (page 21).

## 1 Quit all operations before updating.

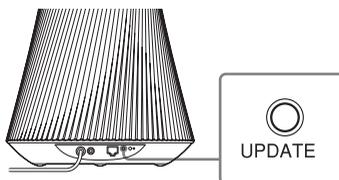
### Tip

If you do not quit those, the unit will quit or stop all operations automatically.

## 2 Press and hold the UPDATE button on the rear of the unit until the illumination is turned off.

The update starts.

The UPDATE indicator flashes during the update.



## Notes

- It takes for a while to finish updating.
- You cannot operate the unit until updating has completed.
- The UPDATE indicator lights up and that button can be used only when the unit is being charged.
- It may take several minutes to update the software of the unit. The time required depends on the size of the update content and type of Internet connection you are using.

## Setting Screen on the Browser

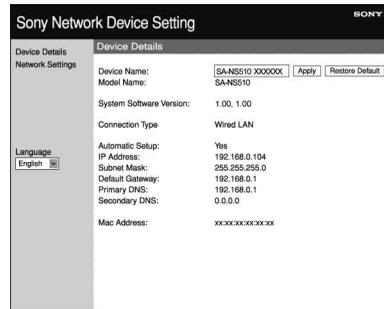
To display the [Setting Screen] in your browser, refer to Option 2 “Method for using an application for smartphones or Tablet (Android device/ iPhone/iPod touch/iPad)” (page 20) or Option 3 “Manual setting method using an Access Point Scan (for PC/Mac)” (page 21).

## Using the setting screen on the browser

You can make the various settings of this unit using the setting screen on the browser.

## Device Details screen

You can check the information on this unit.



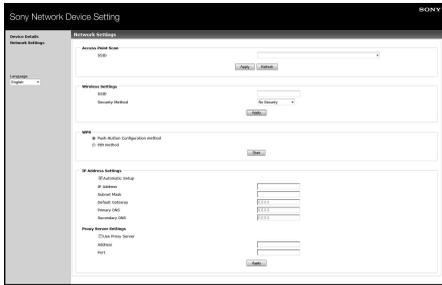
The screenshot shows the 'Sony Network Device Setting' interface. The 'Device Details' section is active, displaying the following information:

Device Details	
Device Name:	SA-NS10 XXXXXX [Apply] [Restore Default]
Model Name:	SA-NS10
System Software Version:	1.00 1.00
Connection Type:	Wired LAN
Automatic Setup:	Yes
IP Address:	192.168.0.104
Subnet Mask:	255.255.255.0
Default Gateway:	192.168.0.1
Primary DNS:	192.168.0.1
Secondary DNS:	0.0.0.0
Mac Address:	xxxxxxxxxxxx

On the left side, there are tabs for 'Device Details', 'Network Settings', and 'Language'. The 'Language' tab is currently selected, showing 'English' as the active language.

# Network Settings screen

You can make the network settings using this screen.



## Starting the browser with Windows XP

You have to install the UPnP service for browsing.

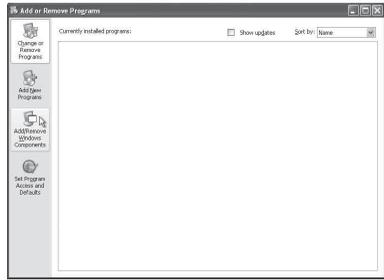
### Note

The items displayed on the computer may be different from the ones shown in this section, depending on the version of the operating system or the computer environment. For details, refer to the help of your operating system.

## 1 Click [Control Panel] → [Add or Remove Programs].

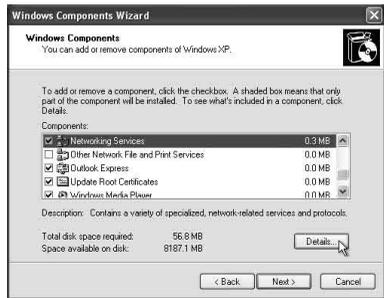


## 2 Click [Add/Remove Windows Components].

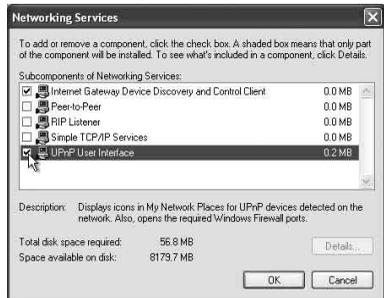


The Windows Components Wizard appears.

## 3 Click [Networking Services] → [Details...].



## 4 Put a check the check box beside [UPnP User Interface], then click [OK].



Others

## 5 Click [Next].

The [Completing the Windows Components Wizard] window appears.

## 6 Click [Finish].



# Specifications

## AUDIO POWER SPECIFICATIONS

### POWER OUTPUT AND TOTAL HARMONIC DISTORTION:

Tweeter L+R

With 5 ohms loads, both channels driven, from 500 - 20 kHz;

rated 10 watts per channels minimum RMS power, with no more than 1 % total harmonic distortion from 1 watts to rated output.

### Power Output (reference):

Tweeter L+R 12 W + 12 W (5 ohms, 1 kHz, THD 10%)

Woofer 12 W (6 ohms, 100 Hz, THD 10%)

## Wireless LAN section

### Compatible standards:

IEEE 802.11 b/g

(WEP 64 bit, WEP 128 bit,

WPA/WPA2-PSK (AES),

WPA/WPA2-PSK (TKIP))

### Frequency and Channel:

2.4 GHz

USA, Canada: CH 1 - CH 11

Others: CH 1 - CH 13

## Inputs/Outputs

### Speakers

Tweeter Approx. 30 mm (1 3/16 in) diameter × 4

Woofer Approx. 110 mm (4 3/8 in) diameter × 1

### AUDIO IN jack:

Stereo mini jack

Voltage: 1.0 V

### Network port:

10BASE-T/100BASE-TX (Auto Polarity)

## General

### Operating temperature:

5 °C - 35 °C (41 °F - 95 °F)

### Power requirements:

AC adaptor

Input: 120 V-240 V AC, 50/60 Hz

Output: DC18 V 2.6 A

### Power consumption:

When the unit is on: DC18 V 1.3 A

When the unit in the standby mode:  
0.5 W or below

When the unit in the network standby mode:  
4.0 W or below

### Battery life:

Maximum volume level (30): Approx. 2 hours

Half volume level (15): Approx. 5 hours

### Charging time:

When the unit in the network standby/standby mode: Approx. 3 hours

When the unit is on: Approx. 5 hours

### Dimensions (w/h/d) (including projecting parts and controls):

Approx. 241 mm × 325 mm × 241 mm

(Approx. 9 1/2 in × 12 7/8 in × 9 1/2 in)

### Mass

Approx. 4.2 kg (9 lb 4 oz)

### Supplied accessories:

See page 16.

Design and specifications are subject to change without notice.

## Precautions

### On safety

- Before operating the system, be sure that the operating voltage of the system is identical with that of your local power supply.

Where purchased	Operating voltage
North America	120 V AC, 60 Hz
All other regions	120 V-240 V AC, 50/60 Hz

- Use only the supplied AC adaptor and AC power cord.
- Use the handle at the top of the unit when carrying it.

### On operation

- Do not open the cabinet. Refer servicing to qualified personnel only.
- Should any solid object or liquid fall into the system, have the system checked by qualified personnel before operating it any further.
- This system is not magnetically shielded, do not leave recorded tapes, watches, personal credit cards, or floppy disks with magnetic coding in front of the system for an extended period of time.
- Do not put anything on top of the unit.
- If you do not intend to use the unit for a long time, at least once every six months, charge the unit by connecting the AC adaptor, to protect the battery.

## On placement

- Do not set the unit in an inclined position.
- Do not leave the unit in a location near heat sources, or in a place subject to direct sunlight, excessive dust, moisture, rain or mechanical shock.
- Do not place metal objects in front of the front panel. They may limit reception of radio waves.
- Do not place the system in a place where medical equipment is in use. It may cause a malfunction of medical equipment.
- If you use a pacemaker or other medical device, consult your physician or the manufacturer of your medical device before using the wireless LAN function.

## On cleaning

- Wipe the unit using a soft cloth such as the cloths used for cleaning eye glasses, etc.
- Do not use alcohol, benzene, or thinner to clean the cabinet.

## If the TV picture or monitor display is magnetically distorted

This speaker system is not magnetically shielded, and the picture on nearby TV sets may become magnetically distorted. In this situation, turn off the TV, wait 15 to 30 minutes, and turn it back on. If there is no improvement, move the speakers far away from the TV.

## Notes on unit disposal

Remove the built-in lithium-ion battery when disposing of the unit, and return the battery to a recycling location.

The procedure for removing the battery is explained below.

### Note

Never disassemble the unit except when disposing of it.

### Notes on the lithium-ion battery

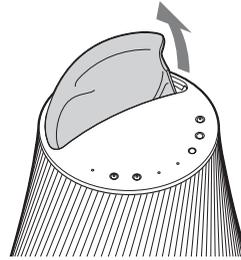
- Keep the battery out of the reach of children.

- Do not hold the battery with metallic tweezers. Short-circuiting may occur if you do so.

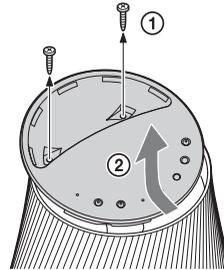
### WARNING

Battery may explode if mistreated.  
Do not recharge, disassemble, or incinerate.

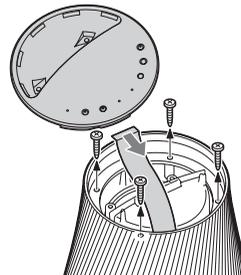
- 1 Remove the rubber cover of the illumination indicator.**



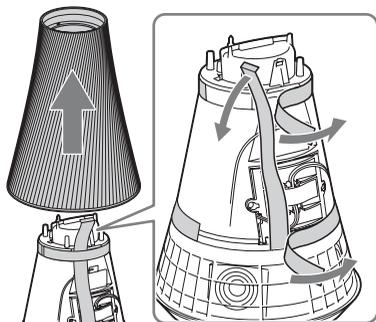
- 2 Remove the 2 screws using a screw driver, then lift up the top panel of the unit.**



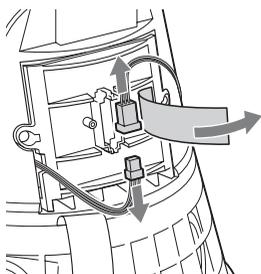
- 3 Remove the flexible cable from the top panel of the unit, then remove the 4 screws.**



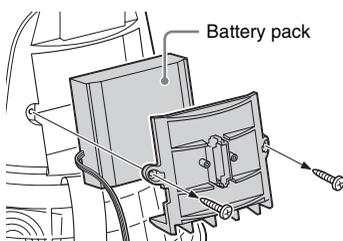
- 4** Lift up the side cover, then remove the flexible cable in the direction of an arrow.



- 5** Remove the tape, then remove the connector.



- 6** Remove the 2 screws, then remove the battery cover and the battery pack.



# Troubleshooting

If a problem occurs while operating the unit, follow the steps described below before consulting your nearest Sony dealer. If an error message appears, it is recommended that you make a note of its contents for reference.

**1 Check to see if the problem is listed in this “Troubleshooting” section.**

**2 Check the following customer support site.**

<http://www.sony.net/sans>

You will find the latest support information and a FAQ at this website.

**3 If, after steps 1 and 2, you still cannot solve the problem, consult your nearest Sony dealer.**

If the problem persists after doing all of the above, consult your nearest Sony dealer.

When bringing the product in for repairs, be sure to bring in the entire system (main unit, remote control, AC adaptor, and AC power cord).

This product is a system product, and so the entire system is needed to determine the section requiring repair.

## Power

---

**The unit does not turn on.**

- Make sure the AC adaptor and AC power cord are connected correctly.
- Make sure the OPERATE ON/OFF switch is set to ON.
- Set the OPERATE ON/OFF switch to OFF, and then set it to ON again.

---

**The unit does not work after you set the OPERATE ON/OFF switch to ON.**

- It takes about 40 seconds for the unit to turn on. You cannot control the unit while the I/⏻ (ON/Standby) indicator is flashing. Please wait until the I/⏻ (ON/Standby) indicator stops flashing.

---

**The unit remains warm after the power is turned off.**

- When the unit is in the network standby mode, some parts of the internal system remain active. Press the I/⏻ (ON/Standby) button after setting the STANDBY MODE switch to STANDBY. Or set the OPERATE ON/OFF switch to OFF to limit the power consumption to a minimum. However, the unit cannot be operated using a controller with this setting.

---

**The unit turns on and starts playback automatically.**

- The unit can be controlled by a controller on your network. If the unit receives an order to play the audio content on the server while it is in network standby mode, it turns on and starts playback automatically. Press the I/⏻ (ON/Standby) button after setting the STANDBY MODE switch to STANDBY. Or set the OPERATE ON/OFF switch to OFF to limit the power consumption to a minimum.

---

**The unit turns off automatically.**

- The unit enters the selected standby mode after being idle for 30 minutes. If the unit

is being discharged and it is idle for another 30 minutes in the network standby mode, the unit enters another standby mode that saves the battery life.

## Sound output

### There is no sound.

- Press the VOLUME+ button to turn up the volume. The unit may have been set to silence the sound by a controller on your network. If the sound is output for a moment and then is silenced again, the unit may have received a command to silence the sound. Confirm the setting of the controller and release deleting the sound.
- When the PARTY STREAMING indicator lights in amber, confirm the audio format of the audio content that is being played by the PARTY host. The unit stops playback when the PARTY host attempts to play audio content of an audio format that cannot be played on the unit.
- Sound is not output when the unit is muted by your having pressed the MUTING button. The illumination indicator on the top of the unit flashes in blue during muting. In this case, press MUTING or VOLUME+/- button on the remote control when you wish to release muting.

### The sound skips.

- The sound may skip, depending on the network environment, etc., when you use a wireless network. In this case, try changing the security method to “WPA/WPA2-PSK (AES).” This may improve the transfer speed and streaming playback.
- The servers are overloaded. Close all other applications you are currently using.
- Perform firmware updates for your access point (wireless LAN router) to the latest version.

---

### There is severe humming, noise, or sound distortion from the speakers.

- Connect the unit and other devices correctly (page 13).

## Network

---

### The unit cannot connect to the network. (The unit cannot be found or recognized by other devices that are on the home network.)

- If you use the unit in a network environment without a router, it may take about a minute for the unit to obtain its IP address after you turn on the power.
- The IP address may be in use by another device when you use a fixed IP address. Use a different IP address in such a case.

---

### The unit cannot connect to the network via a wireless LAN connection.

- Make sure a network (LAN) cable is not connected to the unit. The unit automatically tries to connect to the network over a wired LAN connection when a network (LAN) cable is connected to the unit.
- Confirm that the access point (wireless LAN router) setting is correct. When SSID of the access point is hidden, set the SSID stealth mode switch for the access point to OFF. For details on the access point setting, refer to the operating instructions of the access point.

---

### The unit cannot be connected via the wireless LAN connection using the WPS.

- You cannot connect to a network using WPS when your access point is set to WEP. Set up your network after searching the access point using the access point scan.

---

### The wireless LAN transfer speed becomes noticeably slow.

- With some IEEE802.11n-compatible wireless LAN routers/access points, the

wireless LAN transfer speed is decreased when “WEP” or “WPA/WPA2-PSK (TKIP)” is selected for the security method.

Configurations of encryption (security) vary depending on the model; please refer to the operating instructions supplied with your router/access point.

---

## Browser

---

### **The browser screen does not appear.**

- Check the setup of the firewall of the security software. Refer to the customer support website (page 42) for details.
- Check the proxy setting of the browser. This unit does not support proxies. Change the browser setting to one connecting this unit without a proxy.

---

## Home Network

---

### **The unit cannot be found from a controller. (The controller cannot browse the unit.)**

- See “Browser” – “The browser screen does not appear.” (page 44)
- Make sure the LINK indicator lights in green or amber. If the LINK indicator goes dark, flashes, or lights in red, see “Network” – “The unit cannot connect to the network. (The unit cannot be found or recognized by other devices that are on the home network.)” (page 43).
- Make sure the controller is connected to your home network.

---

### **Audio content has changed/started/stopped automatically.**

- The unit may be under the control of another device. If you want to reject these requests, set the OPERATE ON/OFF switch of this unit to OFF.

---

### **The sound skips.**

- See “Sound output” – “The sound skips.” (page 43).

---

### **This unit cannot play back with this error indicated (illumination indicator [white] continues flashing quickly).**

- Make sure that the audio content is not corrupted and has not been deleted from the server. Refer to the operating instructions of the server.
- The server is trying to play back an unsupported audio format on this unit. Check the format information, using the server.
- Deactivate the multicast control of your wireless LAN router/access point if it is activated. Refer to the operating manual of your wireless LAN router/access point for details.

---

### **This unit cannot play back with this indicated (illumination indicator [white] continues flashing).**

- It may take several minutes before sound is output. Wait until the indicator stops flashing.
- The server may not permit access from this unit. Change the settings of the server to permit access from this unit. Refer to the operating instructions of the server.

---

### **The pause function does not work.**

- This unit does not have a pause function.

---

## AirPlay

---

### **The unit cannot be found from an iPhone, iPod touch, or iPad.**

- See “Browser” – “The browser screen does not appear.” (page 44).
- Make sure the LINK indicator lights in green or amber. If the LINK indicator goes dark, flashes, or lights in red, see “Network” – “The unit cannot connect to the network. (The unit cannot be found or recognized by other devices that are on the home network.)” (page 43).
- Make sure an iOS device or a PC with iTunes is connected to your home network.

- Update iOS or iTunes to the latest version before using it with this unit (page 31).

---

### **Audio content automatically changed/started/stopped.**

- See “Home Network” – “Audio content has changed/started/stopped automatically.” (page 44).

---

### **The sound skips.**

- See “Sound output” – “The sound skips.” (page 43).

---

### **This unit cannot be operated.**

- Update the software version of the iPhone, iPod touch, or iPad to the latest version (page 31).
- Make sure another device is not streaming to the AirPlay compatible device at the same time.

## **PARTY STREAMING**

- See “Home Network” (page 44) if the problem does not apply to one of the following cases:

### **During a PARTY**

---

#### **This unit cannot join a PARTY.**

- Make sure the LINK indicator lights in green or amber. If the LINK indicator goes dark, flashes, or lights up in red, see “Network” – “The unit cannot connect to the network. (The unit cannot be found or recognized by other devices that are on the home network.)” (page 43).
- Make sure of the statuses of other PARTY guests. The unit cannot join a PARTY if other PARTY devices have all left the PARTY. Play back via another PARTY device when you join the PARTY as a PARTY guest. If you want to start a PARTY as a PARTY host, press and hold the PARTY = START/CLOSE for two seconds or more.
- See “Home Network” – “This unit cannot play back with this error indicated

(illumination indicator [white] continues flashing quickly).” (page 44).

---

### **The unit takes a few minutes to connect to the PARTY host.**

- Check the status of the PARTY STREAMING indicator. The PARTY has already closed if the PARTY STREAMING indicator goes dark. This unit is the PARTY host if the PARTY STREAMING indicator lights in green. Play back the audio content.

---

### **The sound skips.**

- See “Sound output” – “The sound skips.” (page 43).

---

### **The wireless LAN transfer speed becomes noticeably slow.**

- See “The wireless LAN transfer speed becomes noticeably slow.” (page 43).

### **Using this unit as a PARTY host**

---

#### **This unit cannot start a PARTY.**

- Make sure the LINK indicator lights in green or amber. If the LINK indicator goes dark, flashes, or lights in red, see “Network” – “The unit cannot connect to the network. (The unit cannot be found or recognized by other devices that are on the home network.)” (page 43)

---

#### **This unit cannot leave the PARTY.**

- You cannot leave the PARTY while using this unit as a PARTY host.

---

#### **Another device cannot join the PARTY that is being held on this unit.**

- The number of PARTY guest exceeds the maximum number when the PARTY STREAMING indicator flashes in green and red alternately. Remove one of the PARTY guests.

## Internet music streaming (Music Services)

### You cannot connect the system to a service.

- Make sure that the wireless LAN router/access point is turned on.
- Check the LINK indicator to confirm the network status. If the LINK indicator is not lit in green or amber, make the wireless network settings again (page 19).
- If the system is connected through a wireless network, move the unit and the wireless LAN router/access point closer to each other and do the setup again.
- If your contract with your Internet provider limits Internet connection to one device at a time, this device will not be able to access the Internet when another device is already connected. Consult your carrier or service provider.
- Relaunch the Network Audio Remote application after turning your mobile device (Android phone/Sony Tablet/iPhone/iPod touch/iPad) off then back on.

### The sound skips.

- The bandwidth of your wireless LAN may be too low. Move the unit and the wireless LAN router/access point closer to each other, without any obstacles between.

## Others

### This unit does not work correctly.

- This unit is affected by static electricity, etc. Set the OPERATE ON/OFF switch to OFF, and then set it to ON again. Reset this unit using the ALL RESET pinhole button (page 14) if the unit does not work correctly.

### This unit does not operate if you press the buttons of this unit or those of the remote control.

- Buttons do not work during initializing or startup.
- Buttons do not work while you are updating the software.
- Buttons other than the I/⏻ (ON/Standby) button on the remote control do not work in network standby mode.

### The remote control does not work.

- There are inverter fluorescent lights near the unit. Keep this unit away from inverter fluorescent lights.
- Make sure the battery is installed correctly.
- Check the remaining battery level of the remote control.
- Operate the remote control while aiming it at the remote sensor on the unit.

### The I/⏻ (ON/Standby) indicator flashes in red.

- The system is in protect mode.
- Press I/⏻ (ON/Standby) button or set the OPERATE ON/OFF switch to OFF, then set it to ON again, then turn the unit on again.  
If the I/⏻ (ON/Standby) indicator still flashes, consult your nearest Sony dealer.

### The unit and AC adaptor are getting hot.

- This is not a malfunction.

### The built-in battery cannot be charged.

- Check that the OPERATE ON/OFF switch is set to ON.
- If the AC power adapter is being used, disconnect it from the outlet, then reconnect it.
- The built-in lithium-ion battery can be charged at temperatures between 5 °C - 35 °C (41 °F - 95 °F). The battery may not be charged if the temperature inside the unit increases because of playback at very high volume levels, etc. This is not a malfunction.

## Indicator information

Indicator	White	Blue	NON
Illumination	<b>Lit:</b> – In Playback mode – In selecting audio input <b>Flashing:</b> During starting-up <b>Cycle of flashing at 1 sec:</b> In preparation for playback <b>Cycle of flashing twice in 1 sec:</b> In pause mode <b>Cycle of flashing 4 times in 1 sec:</b> An error has occurred	<b>Lit:</b> In stopped Playback mode <b>Cycle of flashing at 1 sec:</b> During muting <b>Cycle of flashing twice in 1 sec:</b> During transition to Standby mode	– In Standby mode – During updating – OPERATE ON/OFF switch is set to OFF – Drained battery condition
	<b>Flashing in white and blue alternately:</b> During starting-up		

Indicator	Green	Amber	Red	NON
I/⏻ (ON/Standby)	<b>Lit:</b> In operation <b>Flashing:</b> During starting-up <b>Flashing rapidly:</b> The volume level is set to either minimum or maximum	<b>Lit:</b> In network standby mode	<b>Lit:</b> In standby mode <b>Flashing:</b> See “The I/⏻ (ON/Standby) indicator flashes in red.” (page 46)	– OPERATE ON/OFF switch is set to OFF – Drained battery condition
PARTY STREAMING	<b>Lit:</b> Having a PARTY as PARTY host <b>Cycle of flashing at 1 sec:</b> Preparation for having a PARTY as PARTY host <b>Cycle of flashing 4 times in 1 sec:</b> Closes the PARTY	<b>Lit:</b> Joining a PARTY as PARTY guest <b>Cycle of flashing at 1 sec:</b> Preparation for joining a PARTY as PARTY guest <b>Cycle of flashing 4 times in 1 sec:</b> Leaves the PARTY	<b>Cycle of flashing 4 times in 1 sec for 2 sec</b> → goes dark: An error has occurred	No PARTY
LINK	<b>Lit:</b> During wireless connection <b>Cycle of flashing for 2 sec and dark for 1 sec:</b> Begins wireless connection	<b>Lit:</b> During wired connection <b>Cycle of being lit for 2 sec and dark for 1 sec:</b> Begins wired connection	<b>Lit:</b> An error has occurred (with the wireless LAN setting/ not connected) <b>Cycle of flashing 4 times in 1 sec:</b> A wireless LAN WPS error has occurred	A wireless network setting process is not finished
UPDATE	<b>Lit:</b> Updatable <b>Flashing:</b> During updating	–	<b>Cycle of flashing 4 times in 1 sec for 4 sec</b> → goes off: An updating error has occurred	No need for updating
AUDIO IN	<b>Lit:</b> In selecting audio input	–	–	In selecting network input
CHG/BATT	<b>Lit:</b> Being discharged	<b>Flashing:</b> Very low battery condition	<b>Lit:</b> Being charged	Full charged or drained battery condition
AirPlay	<b>Lit:</b> In operation	–	–	–

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- In this manual, Microsoft Windows Vista Home Basic, Microsoft Windows Vista Home Premium, Microsoft Windows Vista Business and Microsoft Windows Vista Ultimate are referred to as Windows Vista.
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